

Event: **Help Desk International Annual Convention - more than 2,500 attendees**
Date: **March, 2008**
Results: **Standing Ovation**

"Thank you for sharing your insights with the HDI community in Dallas. I was personally impressed with your passion, and watching you make a difference in the lives of those you came in contact with. Between shaking as many hands as you could, and taking the time to talk to everyone that stood in line to get a book signed, you made personal connections with ease.

As the person blessed with serving this community, I wanted you to know that you made a difference in every one of those attendees lives. That is what life is about in my opinion. I have been looking at my role differently since seeing your presentation."



Rich Hand
Executive Director of Membership
HDI